



**St. Charles County Ambulance District  
4169 Old Mill Parkway  
St. Peters, MO 63376  
(636)344-7600**

**45 CFR Part 92 - Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement: Discrimination is Against the Law**

St. Charles County Ambulance District complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. St. Charles County Ambulance District does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

St. Charles County Ambulance District:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Dave Lewis, Assistant Chief. If you believe that St. Charles County Ambulance District has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Dave Lewis, Assistant Chief, 4169 Old Mill Parkway, St. Peters, Missouri 63376. Phone: (636) 344-7681, Fax: (636) 447-9060, Email: [dlewis@sccad.com](mailto:dlewis@sccad.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Dave Lewis, Assistant Chief is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.